Instructions

- 1. Separate into groups of no more than three persons.
- 2. Only one submission is needed for each group. Late submission will not be accepted.
- 3. *Write down all the steps* that you have done to obtain your answers. You may not get full credit even when your answer is correct without showing how you get your answer.

Name	ID
Prapun	555

4. Do not panic.

Consider a system which has 2 channels. We would like to find the blocking probability via the Markov chain method. For each of the following models, <u>draw the Markov chain</u> via discrete time approximation. Don't forget to indicate the transition probabilities on the arrows. Assume that the duration of each time slot is 1 millisecond. Then, use global balance equations to find (1) the <u>steady-state probabilities</u> and then (2) the long-term <u>call blocking probability</u>.

1. **Erlang B** model: Assume that the <u>total</u> call request rate is 6 calls per hour and the average call duration is 30 mins.

